

## **Privacy Statement – Pulsaqua**

**Last updated:** 15-2-2026

Pulsaqua B.V. (“Pulsaqua”, “we”, “us”, or “our”) is committed to protecting your personal data and ensuring transparency in how we process information in the context of our citizen science, water management, research, and consultancy activities.

Pulsaqua is a company established in the Netherlands and operates in accordance with the **General Data Protection Regulation (EU) 2016/679 (GDPR)** and applicable Dutch data protection laws.

---

### **1. Who we are**

Pulsaqua  
Scharlakendoorn 22  
The Netherlands  
Email: [sandra@pulsaqua.com](mailto:sandra@pulsaqua.com)  
Chamber of Commerce (KvK):

Pulsaqua develops and supports citizen science initiatives, water-related research projects, surveys, capacity-building activities, and digital collaboration tools.

---

### **2. What personal data we process**

Depending on your interaction with us, we may process the following categories of personal data:

- Name
- Email address
- Organization and professional affiliation
- Country
- Job title or role
- Survey responses
- Workshop or event participation details
- Communications exchanged via email or digital platforms

We do **not** intentionally collect special categories of personal data unless explicitly required and consented to within a specific project.

---

### **3. Purposes of data processing**

We process personal data for the following purposes:

- Conducting surveys and consultations
- Managing citizen science projects and partnerships
- Supporting water-related research and capacity-building initiatives
- Communicating with project partners and stakeholders
- Organizing meetings, workshops, and events
- Reporting to project partners
- Fulfilling contractual and legal obligations

Data will only be used for the specific purpose for which it was collected.

---

### **4. Legal basis for processing**

We process personal data on one or more of the following legal bases:

- Your consent (e.g., participation in surveys)
- Performance of a contract
- Legitimate interest (e.g., professional communication within project networks)
- Legal obligations under applicable law

Where processing is based on consent, you may withdraw your consent at any time without affecting the lawfulness of prior processing.

---

### **5. Data storage and security**

Pulsaqua uses **Microsoft 365** services for email, document storage, collaboration, and communication, including:

- Microsoft Outlook (email)
- Microsoft Teams
- SharePoint

- Microsoft Forms

Data is securely stored within Microsoft's protected cloud environment, which applies industry-standard technical and organizational security measures.

Access to personal data is restricted to authorized Pulsaqua personnel and, where relevant, designated project partners strictly for project-related purposes.

---

## **6. Data sharing**

We do not sell personal data.

We may share personal data with:

- Official project partners (e.g., UNESCO IHP or other collaborating institutions)
- Service providers supporting our operations (e.g., Microsoft as a data processor)

All data sharing is limited to what is necessary for the specific project or activity and is carried out in compliance with GDPR requirements.

---

## **7. International data transfers**

Where Microsoft processes data outside the European Economic Area (EEA), appropriate safeguards are in place in accordance with GDPR requirements, such as Standard Contractual Clauses.

---

## **8. Data retention**

Personal data is retained only as long as necessary for the purpose for which it was collected or as required under contractual or legal obligations.

Survey data used for reporting may be anonymized and retained for research and analytical purposes.

---

## **9. Your rights under GDPR**

Under GDPR, you have the right to:

- Access your personal data
- Rectify inaccurate data
- Request erasure of your data

- Restrict processing
- Object to processing
- Request data portability (where applicable)
- Withdraw consent at any time

Requests can be submitted via: [insert contact email]

You also have the right to lodge a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

---

## **10. Contact**

For any questions regarding this Privacy Statement or the processing of your personal data, please contact:

Pulsaqua

Email: [Sandra@pulsaqua.com](mailto:Sandra@pulsaqua.com)